



JOINT MEDICAL HOLDINGS PROPRIETARY LIMITED

Registration No. 2011/010448/07

VACANCY: CITIMED AMBULANCE SERVICES

LIFE SUPPORT	CITIMED AMBULANCE ASSISTANT
JOB TITLE:	BASIC LIFE SUPPORT – CONTROL ROOM
PURPOSE OF POSITION	
Provide effective and efficient customer service. Transportation of ambulance patients, who require a responsive level of care and assistance, and dispatch ambulances timeously.	
KEY PERFORMANCE AREAS	
<ul style="list-style-type: none"> • Dispatch ambulances • Liaise with clients and log cases with medical aid and hospitals. • Provide medical advice telephonically to clients. • Respond to incoming calls. • Respond and treat the sick and injured according to BLS protocol. • Care and maintenance of the Ambulance and equipment. • Manage incident scene effectively and efficiently. • To carry out duties with politeness and respect. • Adhoc related duties as required by your supervisor. 	
COMPETENCIES (The following will be advantageous)	
MINIMUM REQUIREMENTS (Educational Qualifications & Experience)	<ul style="list-style-type: none"> • Must have BLS certificate and be registered with HPCSA • Must have Grade 12 qualification. • Must have 2 years' experience as an Ambulance Assistant. • Atleast 1-2 years working in a control room. • Must have valid driver's licence with PrDP and must be a competent driver. • Must be prepared to work overtime and shifts. • Must be able to work under pressure, independently and unsupervised. • The ideal person will have willingness to assume job ownership, work independently and apply principles of continuous improvement.
SKILLS (Practical & Technical)	<ul style="list-style-type: none"> • Must have good communication skills. • Excellent Communication Skills • High multi-tasker • Good Telephone etiquette • Punctuality • Good time management
BEHAVIOURAL ATTRIBUTES (Personality Characteristics)	<ul style="list-style-type: none"> • Professionalism and initiative • Well-spoken and respectful • Must be able to adhere to all company rules and policies. • Honesty and Integrity

JMH VALUES
(Commitment)

- We respect the dignity of an individual.
- We are committed to giving our doctors top quality service.
- We are committed to building an atmosphere of trust, and to train and develop our staff to their fullest potential.
- We are committed to providing our shareholders with a fair rate of return on their investment.
- We will act in a responsible manner towards our physical and social environment.

CV's together with supporting documents should be submitted to: citimedrecruit@jmh.co.za

NB: Only shortlisted candidates will be contacted.

POPIA CLAUSE – HR ADVERTS

Your information is collected and processed in accordance with the Protection of Personal Information Act No 4 of 2013 (POPIA).

By applying to this advert, you consent to JMH (Pty) Ltd collecting and processing your personal information for the purpose of determining your eligibility for the advertised position.

If unsuccessful, your personal information is securely destroyed and is not retained by the company.

Closing date for applications is 31 January 2023.

**Yours faithfully
Jenny Bux
Group HR Manager**