

2022

HIGH PERFORMANCE HOSPITAL

DISCOVERY HOSPITAL CARE

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Congratulations!

Durdoc Hospital Recognised for Achieving Better than Expected Rating

Joint Medical Holdings Group (JMH) is proud to share that Durdoc Hospital has been recognised for its excellence in the Discovery Health Hospital Care Rating index. These results, based on international methodologies, are made up of the performance of the hospital across various clinical outcomes and operational efficiencies. This achievement further highlights Durdoc Hospital's excellence in care when compared to other private hospitals across South Africa and further reassures our patients on our commitment to quality and clinical outcomes.

Accolades such as these are only possible through the hard work, dedication and commitment of a multi-faceted team who are equipped, trained and driven by systems and processes. The results of such efforts will further inspire enhanced performance and drive leadership and culture at all levels.

To our staff, our most valuable asset, thank you for all that you do for our patients, doctor's and colleagues. Your work ethic in setting collective priorities, knowledge sharing with your teams and going above and beyond to assist our patients with an exceptional experience is acknowledged and appreciated.

To all our doctor's and allied healthcare professionals, recognitions such as these would not be possible without your experience, skills and collaborative input in treating our communities each day. Your tireless efforts and compassion to our most vulnerable is appreciated and defines our commitment to providing quality, cost effective healthcare in line with our JMH core Group Values.

This teamwork is not possible without the vital contribution of our service providers who work tirelessly with our teams to ensure that our facilities are always operating in a manner that supports our goals of providing a safe, clean and welcoming environment for all who walks through our doors.

On behalf of the JMH Board and Executive Team, thank you!

As a collective, continuously enhancing our patient experience and quality of care remains a focus for all our facilities and strengthens our reputation with all those we assist.

"This accolade is welcomed as we continuously strive to ensure a superior patient experience as part of our commitment towards healthcare and humanity. Nursing, being the biggest workforce in a hospital has a fundamental role to play and provides the largest contribution to patient experience. This recognition from Discovery will certainly motivate and elevate our nurses." – Farhana Alli, Nursing Service Manager.

