



83 Ismail C Meer Street
Durban, 4001
P O Box 48143
Qualbert, 4078
Fax : (031) 309 1401 (Management)
Tel : (031) 314 3010 (Management)

Subsidiaries:

City Hospital	(031) 3143000
Durdoc Hospital	(031) 3275100
Isipingo Hospital	(031) 9137000
Maxwell Clinic	(031) 3143000
Ascot Park Hospital	(031) 3748000
Richards Bay Medical Institute	(035) 7800240
Gandhi Mandela Nursing Academy	(031) 3093094
Citi-Med Ambulance	(031) 3091524
Toll Free	0800 333 911

3 January 2023

Dear Doctor

**JMH HOSPITALS : DESIGNATED SERVICE PROVIDER STATUS – 2023.
ADMISSION OF PATIENTS TO JMH FACILITIES.**

I trust that this communication reaches you in good health and that you are well rested after the December break.

JMH Hospitals are accredited service providers with most Medical Aid Schemes. Certain Schemes, as you know, do have Designated Service Provider (DSP) Network arrangements in place for specific plan types. JMH has been successful in retaining our participation in most of the key Hospital Networks for the 2023 year.

I am pleased to advise that all of the JMH facilities have now been included in the GEMS Emerald Value Option (EVO) DSP Network. Patients referred to JMH facilities were previously subjected to a co-payment of R12 000 which was unaffordable and in many instances resulted in your patients having to be referred to other Hospitals. This co-payment will no longer be applicable to JMH facilities.

I attach herewith for your information a list of key Schemes and Plan types for which JMH facilities have Network arrangements in place.

Admissions to JMH facilities that are not on a particular Hospital Network may be pre-authorized with no DSP co-payments if appropriately motivated for. Patients admitted under emergency conditions will not be subjected to a DSP co-payment. In addition, DSP co-payments will also not apply in instances where beds are not available at Network Hospitals. Should you have a patient requiring admission and are having difficulty in obtaining authorization for a JMH facility, kindly contact Bed Bookings who will endeavour to assist with the admission. Attached is a list of key contact numbers for your information.

I would on behalf of the JMH Board and Management team, like to wish you everything of the best for the New year and thank you for your ongoing support of the JMH facilities. Your input and support is as always, greatly appreciated.

Thanking you.

Yours faithfully

**VISHNU RAMPARTAB
GENERAL MANAGER**





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List of key Schemes and plan types for which JMH facilities have Network arrangements: 2023

MEDICAL AID	PLAN TYPE	STATUS
GEMS	All Plan Types including Emerald Value Option	All JMH Hospitals are on the Hospital Network
Discovery	All plan types with the exception of Delta option	All JMH Hospitals are fully accredited Discovery Service providers
Discovery	KeyCare	City & Isipingo Hospital are on the Hospital Network
Discovery	Smart Plan	Isipingo Hospital is on the Hospital Network
Discovery	Discovery Day Surgery Network	City & Isipingo Hospital are on the Hospital Network
Polmed	Marine	All JMH Hospitals are on the Hospital Network
Polmed	Aquarium	City, Isipingo & Durdoc Hospital are on the Hospital Network
Sizwe	All Plan Types	All JMH Hospitals are on the Hospital Networks
Bonitas	Comprehensive, Standard, Primary, BonEssential	All JMH Hospitals are on the Hospital Networks
Bonitas	BonClassic, BonComplete, BonSave, Hospital Standard, BonFit Select	City, Isipingo & Durdoc Hospital are on the Hospital Networks
Bonitas	Boncap	City & Isipingo Hospital are on the Hospital Network
Bonitas	Bonitas Standard Select, Primary Select, BonEssential Select	City, Isipingo & Durdoc Hospital are on the Hospital Networks
KeyHealth	All Plan Types	All JMH Hospitals are on the Hospital Networks
Medshield	Premium Plus, MediBonus, MediPlus Prime, MediValue Prime, MediCurve	All JMH Hospitals are on the Hospital Networks
Medshield	MediPhila	City & Ascot Park Hospital are on the Hospital Network
Momentum	All Plan Types (Custom, Incentive, Extender, Summit, Ingwe)	All JMH Hospitals are on the Hospital Networks
Momentum	Associated – Custom, Incentive, Extender	City & Isipingo Hospital are on the Hospital Network
Momentum	Ingwe Network Option	City, Isipingo & Durdoc Hospital are on the Hospital Network



JOINT MEDICAL HOLDINGS PROPRIETARY LIMITED

Registration No. 2011/010448/07

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JMH Acute Hospitals : Key contact details

City Hospital

Hospital Manager	Kobus Nel	031 314 3272
Reception Supervisor	Sindhi Manilal	031 314 3056
Bed Bookings	Penny Zungu	031 314 3226
Emergency Contact Number	Admin Sister on Duty	081 276 4279

Durdoc Hospital

Hospital Manager	Jabulani Ndlovu	031 327 5188
Reception Supervisor	Rita Naidoo	031 327 5177
Bed Bookings	Nokwanda Mhlongo	031 327 5100
Emergency Contact Number	Admin Sister on Duty	067 707 9752

Isipingo Hospital

Hospital Manager	Tshepo Kau	031 913 7001
Reception Supervisor	Clerreta Mkhize	031 913 7009
Bed Bookings	Vernal Govender	031 913 7132
Emergency Contact Number	Admin Sister on Duty	067 716 3382

Ascot Park Hospital

Acting Hospital Manager	Vishal Ishwarparsadh	031 374 8044
Reception Supervisor	Pradosh Sunker	031 374 8009
Bed Bookings	Duane Heslop	031 374 8085
Emergency Contact Number	Admin Sister on Duty	067 730 7948

